



ADSHG Shop Returns Form



To allow us to process your return, please follow the below steps:

1. Print & complete this Returns Form. You can find your order number in your 'Order Confirmation' email.
2. Please include the item name, quantity of returned items and a reason code for your return.
3. Place this form inside the packaging with your returned items and return to the address below.
4. Request 'Proof of Postage' when you send your items, and retain it until you have received your refund (we are not able to take responsibility for any items failing to reach us, without it.)

RETURN ADDRESS:

Thrive Fulfilment,
c/o Addison's Disease Self-Help Group
Unit 2 Mulberry Enterprise Park
Coventry Road
Lutterworth
LE17 4WZ

Please note:

- Items must be returned within 14 days of delivery, in their original packaging.
- The cost of return postage is non-refundable.
- Emergency injection kits can not be returned for hygiene reasons.



Return Details

Order Number	
Name	
Email	

Item name	Quantity	Return Codes	
			A - Unwanted
			B - Faulty
			C- Wrong Size
			D - Duplicate Order
			E - Other